Along with sharing among our common-ownership Fenix24/Conversant Group affiliates,[1] the current or potential data subprocessors as of October 13, 2026 are:

Subprocessor	**Purpose/Usage**	**Headquarters / Country of Contracting**	**Data hosting countries**
Cisco	Filters DNS, can store employee browser history	California, USA	USA and EU (Fenix24 or customer selects log-storage region**)
Microsoft	Cloud services; document management	Washington, USA	Typically, USA; varies by customer's Microsoft 365 tenant region
ConnectWise or ServiceNow	Customer relationship management (CRM), ticket system for service or support, and remote, secure communication services	Florida, USA / California, USA	USA
AvePoint	Data backup and/or data movement	New Jersey, USA	Multiple regions (Fenix24 + client-selected**)
Tehama	Cloud based tools for accessing and working securely with client environments	Ontario, Canada	USA
Salesforce	CRM storage (quotes, contracts, contacts at client, etc.); may send communications to customers	California, USA	USA
Crowdstrike	EDR	Texas, USA	USA
eSentire	Monitoring Endpoint, Logs, Identity, and E-mail	Ontario, Canada	Canada and USA
Progress Software or Box.com	Sharefile or file sharing functionality	Massachusetts, USA / California, USA	USA
IT Glue	Customer environment documentation/configuration documentation	Parent: Canada; subsidiary, Florida, USA	USA, Ireland, Australia, Canada

[1] Fenix24, Inc. subsidiaries on October 13, 2026, are Fenix24 Limited; Conversant Group, LLC; Argos99 LLC; Grypho5, LLC; & Athena7, LLC.

Mimecast and/or Abnormal AI, Inc.	Email filtering	UK / California, USA	Mimecast & Abnormal AI: For each one - USA, Canada, UK, EU, Australia (depends on customer account region)
Fortinet	Firewall management	California, USA	USA
n-Central / n-Able	Remote monitoring	Massachusetts, USA	Fenix24 + Customer-selected region**; N-able operates data centers in 17+ countries (USA, Canada, UK, EU, Australia, etc.)
Cohesity	Storage of remote backups	California, USA	Fenix24 + Customer-selected AWS/Azure region**, typically USA
HYCU	Data backup and/or data movement	Massachusetts, USA	Fenix24 + Customer-selected cloud region**, typically USA
Below are certain temporary labor providers, whose performance is under Fenix24's leadership and responsibility. These providers work in the same environment as Fenix24 personnel and do not separately host customer data.			
BitInsight	Occasional staff augmentation	Virginia, USA	USA labor; no hosting separate from Fenix24 or customer environment.
Robert Half Japan	Occasional staff augmentation	Japan	Japan / USA labor; no hosting separate from Fenix24 or customer environment.
CNC	Occasional staff augmentation	France	France/Spain labor; no hosting separate from Fenix24 or customer environment.

**Location set by Fenix24 to our applicable relevant default in EU or US based upon customer location unless otherwise requested in writing by customer via Fenix24 Support and alternative location is confirmed by Fenix24.

This list is **Fenix24 Confidential. Customers may register for updates to this list at: https://fenix24.com/subprocessor/.** Fenix24 does not select any non-US backup for backups we create unless otherwise directed by a customer.