



Along with sharing among our common-ownership Fenix24 affiliates,¹ the current or potential data subprocessors as of March 1, 2026 are:

Subprocessor	Purpose/Usage	Affected Battalions/Service
Cisco	Filters DNS, can store employee browser history	All
Microsoft	Cloud services; document management	All
ConnectWise or ServiceNow	Customer relationship management (CRM), ticket system for service or support, and remote, secure communication services	All
AvePoint	Data backup and/or data movement	All
BitInsight	Occasional staff augmentation	Fenix24, Conversant, Athena7
Robert Half Japan	Occasional staff augmentation	Potential labor for customers needing service in Asia
CNC	Occasional staff augmentation	Potential labor for customers needing service in Europe
Tehama	Cloud based tools for accessing and working securely with client environments	All except Argos99
Salesforce	CRM storage (quotes, contracts, contacts at client, etc.); may send communications to customers	All
Crowdstrike	EDR	All
eSentire	Monitoring Endpoint, Logs, Identity, and E-mail	All
Progress Software or Box.com	Sharefile or file sharing functionality	All
IT Glue	Customer environment documentation/configuration documentation	Ongoing (recurring) managed packages
Mimecast and/or Abnormal AI, Inc.	Email filtering	All
Fortinet	Firewall management	All
n-Central / n-Able	Remote monitoring	All
Cohesity	Storage of remote backups	All
HYCU	Data backup and/or data movement	All

This list is **Fenix24 Confidential**. Customers may register for updates to this list at: <https://fenix24.com/subprocessor/>. We work with all of them in the United States. Fenix24 does not select any non-US backup for backups we create unless otherwise directed by a Customer.

¹ Fenix24, Inc. subsidiaries on March 1, 2026, are Fenix24 Limited; Conversant Group, LLC; Argos99 LLC; Grypho5, LLC; & Athena7, LLC.