

## From Extinction Risk to Resilience: How Fenix24 Secured the Future of a Data Analytics Company

## The Challenge:

A data analytics company with strict contractual uptime requirements and significant financial penalties for disruption needed to understand their exposure in the event of a ransomware attack.

An initial Ransomware Backup and Resiliency Assessment (RBRA) with Fenix24 revealed a sobering reality: over 60% of the company's data, and their core infrastructure, would likely not survive a ransomware event. Downtime of more than 48 hours would be an extinction level event for the company.

## The Solution:

Fenix24 brought experts onsite to guide the company's internal IT team through the RBRA results and define a remediation path. The solution included building out a full recovery zone, reinforcing backup immutability, and constructing a separated administrative identity plane to limit blast radius and ensure continuity.

## The Outcome:

The company transitioned from a high-risk posture to a fully recoverable, defensible environment. All improvements are now managed and maintained by Fenix24 under a long-term engagement, providing assurance to clients, regulators, and internal stakeholders that contractual uptime obligations can be met even under worst-case scenarios.

What began as a potential extinction-level risk became a foundation for resilience. With Fenix24, the company now has confidence in its ability to withstand disruption and deliver continuity to customers no matter what threat actors attempt.