Along with sharing among our common-ownership Fenix24 / Conversant Group affiliates, the current or potential data subprocessors as of July 2, 2025 are:

Subprocessor	Purpose/Usage	Affected Battalions/Service
Cisco	Filters DNS, can store employee browser history	All
Microsoft	Cloud services; document management	All
ConnectWise	Remote, secure communication services such as Automate RMM tool	All
AvePoint	Backup for Salesforce and Office 365	All
BitInsight	Occasional staff augmentation	Fenix24, Conversant, Athena7
Tehama	Cloud based tools for accessing and working securely with client environments	Fenix24 for remote client access
Salesforce	CRM (customer relationship management) storage (quotes, contracts, contacts at client, etc.); may send communications to customers	All
Crowdstrike	EDR	All
eSentire	Monitoring Endpoint, Logs, Identity, and E-mail	All
Citrix	Sharefile	All
IT Glue	Customer environment documentation/configuration documentation	Grypho5/Conversant services for ARR managed packages
Mimecast	Email filtering	All
Fortinet	Firewall management	All
n-Central / n-Able	Remote monitoring	All
Cohesity	Storage of remote backups	All
HYCU	Data backup	All

We work with all of them in the United States and Fenix24 / Conversant Group (as applicable) does not select any non-US backup for backups we create unless otherwise directed by a Customer. This list is **Fenix24/ Conversant Confidential. Customers may register for updates to this list at: https://fenix24.com/subprocessor/.**